

Testimonial Transcript: SHIP Client Francine Dent

They always have a smile. They always want to make sure how you're doing. I really do appreciate the fact that they take us seriously.

When I retired from the school system, it was a lot of hodge-podge to me. I mean, when I discovered that I had breast cancer, I almost gave up. I had a shopping bag, a plastic zipped shopping bag full of bottles of medication. I mean, why? I'm, you know, I'm on low income. If this service were not available, I think that I would have been in worse shape than I am now. Because the attitude of the folks here is so becoming, and open, and kind.

I don't think that a lot of people would have any place else to go, you know. They have individuals that come to you in your environment, especially if you're in a senior citizen environment.

The training, whatever the training is they go through, it's a good training. They really almost know automatically the questions to ask you to help you journey through whatever your concerns are or your needs might be.

State Health Insurance Assistance Programs. Available in your area. Local, unbiased, and trusted Medicare help. Visit www.shiptacenter.org for more information. Depending on your area, the SHIP program may also be known by one of these names.

This testimonial was supported in part by a grant (No. 90ST1001) from the Administration for Community Living (ACL), U.S. Department of Health and Human Services (DHHS). Grantees carrying out projects under government sponsorship are encouraged to express freely their findings and conclusions. Therefore, points of view or opinions do not necessarily represent official ACL or DHHS policy.