

## Testimonial Transcript: Faith Rogers

I felt something was missing being retired. And with this avenue it's very fulfilling for me.

When somebody comes in turning 65 maybe in a month or two. They're kind of confused. What do I want? Do I want Original Medicare? Do I want Medigap? Do I want Medicare Advantage?

I feel my role is to give them the tools, give them the information. Not recommend and not steer them, but give them the knowledge so that they can make the decision that they're comfortable with.

Bring all your meds with you. Let's look at the Medicare.gov website. See what your meds are, see what plan you're on now, and see how we can save you money. Then we work through her questions. I'm still employed. I have my employer benefits. You know those kind of help me. What can I do? And then when you see the person's shoulders go down and they relax and they're taking a deep breath. You know you've taken a load off their mind. And you've given them satisfaction.

Knowing that I can help another person answer a question, give them information so that they are educated and they can make a decision gives me pleasure and I sleep at night.

State Health Insurance Assistance Program. Available in your area. Local, unbiased, and trusted Medicare help. Visit [www.shiptacenter.org](http://www.shiptacenter.org) for more information. Depending on your area the SHIP program may also be known by one of these names:

This testimonial was supported in part by a grant (No. 90ST1001) from the Administration for Community Living (ACL), U.S. Department of Health and Human Services (DHHS). Grantees carrying out projects under government sponsorship are encouraged to express freely their findings and conclusions. Therefore, points of view or opinions do not necessarily represent official ACL or DHHS policy.